

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 29<sup>th</sup> day of August 2019**  
**C. G. No: 59/2019-20/Nellore Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

**Between**

K. Krishna Reddy,  
Nidimusali,  
Indukurpet,  
Kovur (M),  
Nellore Dt.

Complainant

**AND**

1. Assistant Accounts Officer/S-ERO/Indukurpet
2. Assisatnt Executive Engineer/O/Mudivarthypalem
3. Deputy Executive Engineer/Indukurpet
4. Executive Engineer/O/Nellore Rural

Respondents

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**ORDER**

1. Complainant presented a complaint requesting to arrange to revise bill against his service connection No. 3531434000106 of Nidimusali (V) M.V. Palem (M).
2. Respondents No. 1,2,3 and 4 in their joint written submission have explained that additional load case against the service connection was automatically generated and included in the bills for the month of 06/2018. The contracted load of the service connection under question was 9.5 HP whereas the complainant availed a load of 14 KW . An additional load case was generated for 8.93 KW during 11/2018 for Rs.11,300/- and the same was included in the bills in the month of 02/2019. The complainant has paid the additional load amount and the load was also updated in the master. At present the consumer is having no arrears.

DESPATCHED

OK  
DATE 30/8

C.G.No:59/2019-20/Nellore Circle

